

Coalition<sup>®</sup>





# Coalition Team Bios



## **Zac Sawin, MBA - Business Development: Central Zone**

Zac joins Coalition after a career as a Cyber and Technology Errors & Omissions broker and producer for Aon and Arthur J. Gallagher. During that time he consulted directly for organizations ranging from the smallest pre-revenue SMEs to fortune 500 companies, helping them navigate a volatile threat landscape and cyber insurance market. Zac has extensive experience with just about every industry vertical, including construction, design, and industrials, as well as the products and services of a majority of cyber insurers. Acting as a breach response coordinator, cybersecurity & compliance specialist, panel speaker, and general cyber consultant for some of the largest firms in the world, he brings a unique skill set to bear for Coalition and its' policyholders.

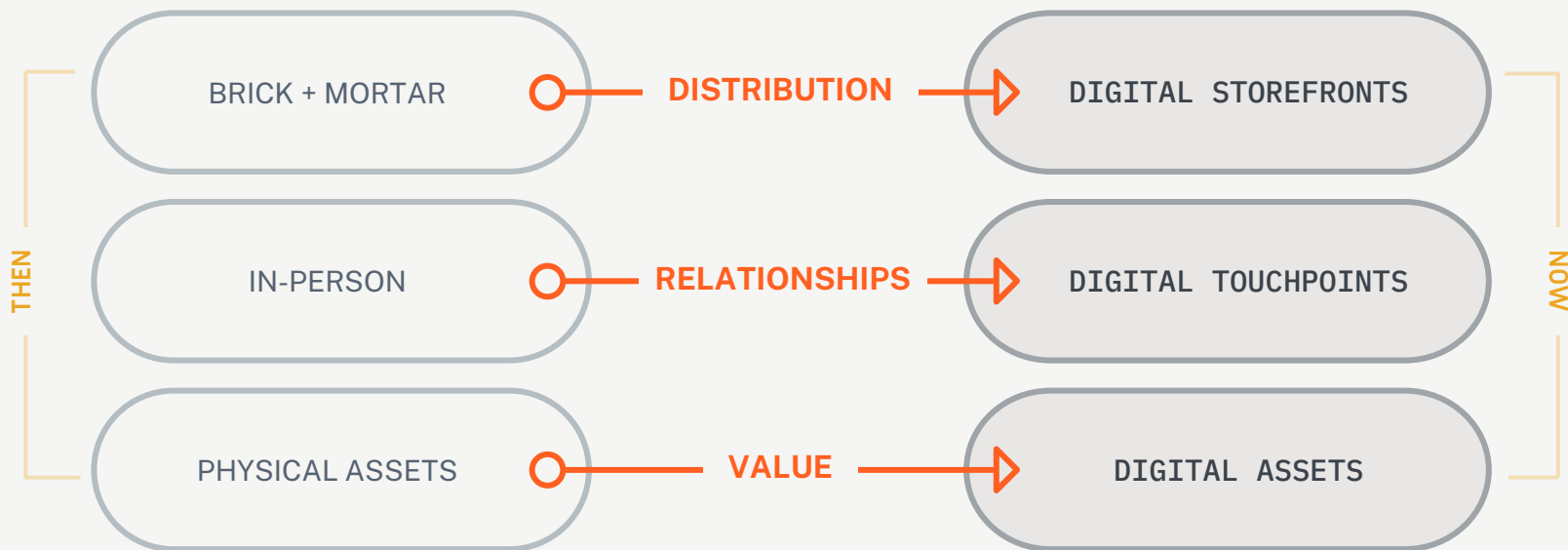


## **Erica Yampierre - Business Development: Eastern Zone**

Erica joined Coalition in August 2021 with 10 years of experience handling cyber, professional liability, and environmental site exposures. Erica has underwritten cyber accounts for variety classes of business and revenue size. In her current role, Erica collaborates closely with broker partners to ensure their insured's understand their cyber exposure.



# We are living in a digital-first world

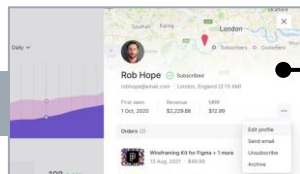


**65% of the global GDP** will be digitized by the end of 2022\*



# Technology is now critical part of every organization

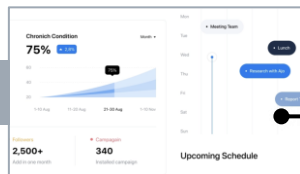
Customer Information



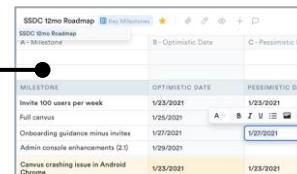
Order & Supplier info



Business plans & IP



Finances & invoices



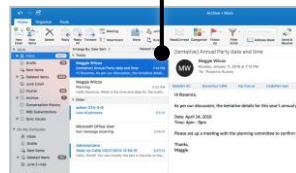
Employee info



Payroll



Email





# And the threat to businesses is growing



**Attacks are getting more sophisticated**

**\$1.8M**

Average ransom demand made against our policyholders, a 40% increase since 2020



**More stolen funds**

**78%**

Increase in the average funds stolen from our policyholders, up to \$366,000 in 2021



**Ongoing attacks**

**56%**

Increase in attacks against small businesses with <\$25M in revenue



# Understanding cyber policies and coverage



## First Party Coverage

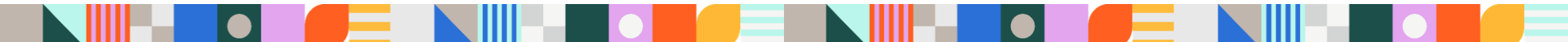
Out of pocket expenses an organization incurs to recover from a loss.

Example: Breach response costs, cyber extortion, lost business income etc.

## Third Party Coverage

Any resulting liability or third party action as a result of a cyber incident.

Example: Network Information and Security Liability, Multimedia Content Liability





# What does cyber insurance cover?



## Breach response costs

Legal fees, forensics, PR, credit monitoring, etc.



## Cyber extortion (aka ransomware)



## Stolen funds



## Lost business income



## Computer replacement



## Technology failures



## ...and more!





# Not all cyber insurance is created equal

Things to look for in a cyber insurance provider:



**Active** risk management tools and services that reduce the likelihood of loss



**Operational** and **technical** support during incidents, in addition to financial recovery



Coverage for emerging **digital risk exposures** like reputation repair, cryptojacking, BI/PD



# Unique cyber exposures for your industry





# Construction, A&E, and Industrial firms face unique cyber exposures...



HIPAA data  
violations - BAA



Bodily Injury and  
Property Damage  
(BIPD)



Modelling Software  
& Intellectual  
Property



Smart Buildings,  
BIMS, SCADA, ICS



IoT exposure



Network exposure to  
third parties & Cloud  
Resources



Stolen funds



Licensing  
technologies &  
more...

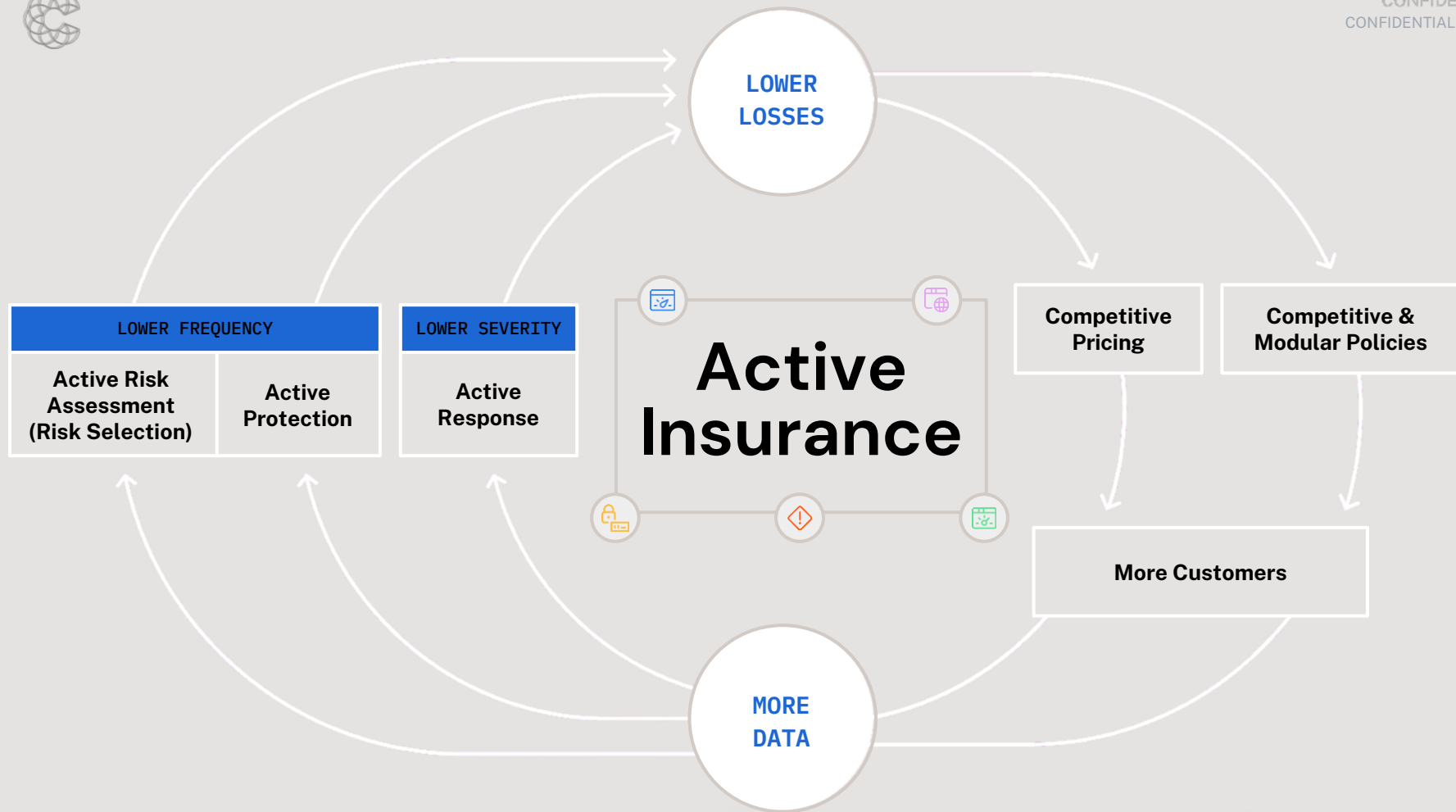


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# Active Protection Risk Platform

It's time for a new approach to Cyber Risk and  
Insurance in general





ACTIVE INSURANCE



# Active Risk Assessment

**Remove the slow, painful steps at quote, bind & renewal**

## **Personalized digital risk profiles**

Remove lengthy questionnaires and avoids mistakes in cyber and exec risks

## **Automated, intelligent underwriting engine**

Accurately prices digital risk in near real-time, saves brokers time so they can grow their business faster

## **More accurate quotes and risk pricing**

Make Coalition a trusted partner for the long term

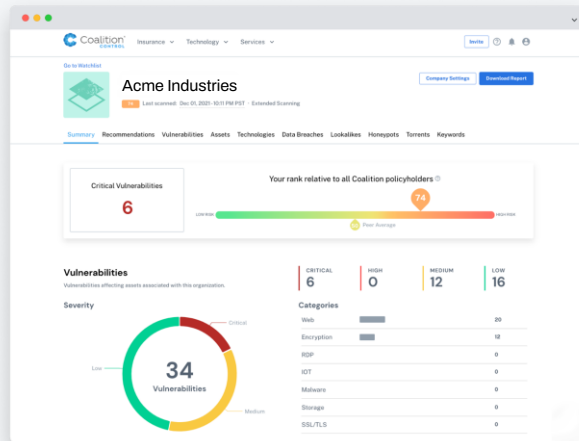
## Coalition Risk Assessment



Share digital risk insights and knowledge  
with your clients



## Coalition Control



Empower organizations with the knowledge to track and manage their own digital risk

# Active Protection

Spot and mitigate risk **BEFORE** it strikes

## Continuous scanning and monitoring

Connected assets & digital risk factors associated with cyber and exec risk

## Automated notifications

Insureds and brokers stay informed, when new risks arise, or critical business changes occur

## Support and guidance

help policyholders address technical needs or update policy information quickly when time matters



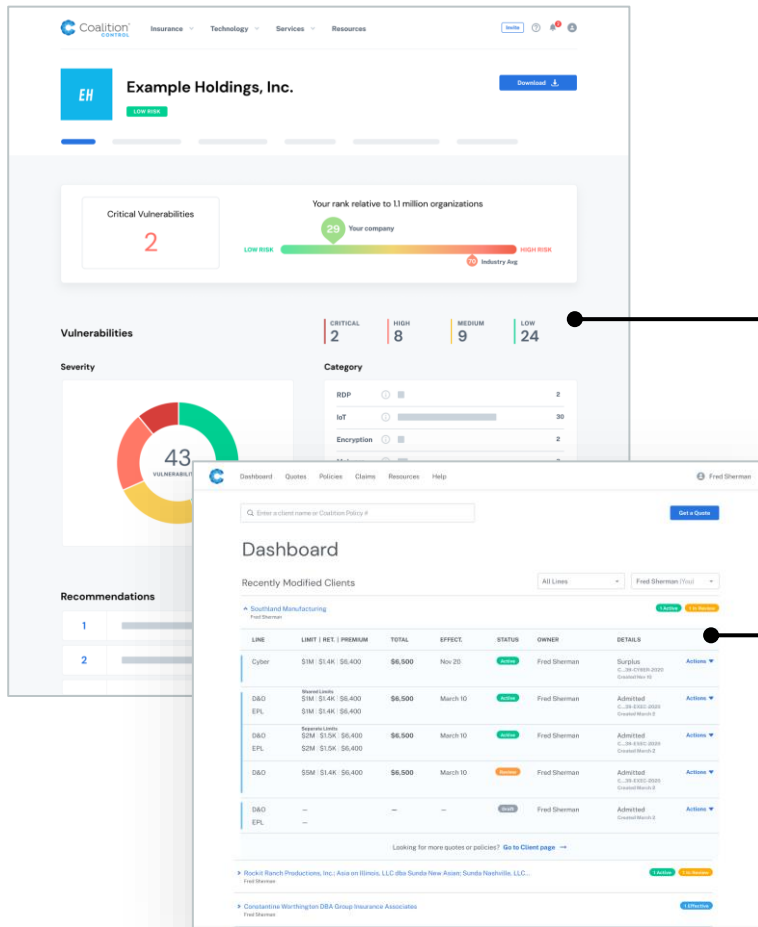
# Actively monitor and alert both brokers and policyholders

## • Exec Risks Policyholder Dashboard

Empower organizations with the knowledge to track and manage their own risk

## • Coalition Broker Portal

Share our insights with your clients







# Claims case studies





# Email phishing and funds transfer fraud

- \$200M revenue construction firm in Colorado
- \$800k funds lost through phishing scam



# **Ransomware attack with \$2M demand**

- \$150M revenue GC in Texas
- Ransomware attack with HelloKitty
- Recovery from back ups, required data mining, and notification



# Design Professional Claims



## OPERATIONAL DEPENDENCY

Ransomware encrypts entire network — including tablets and mobile devices. Inability to manage change orders, review work in progress, or function entirely.



## FORCED TO PAY RANSOMS

Data uniqueness makes recreation difficult if not impossible when unrecoverable. Design firms are more likely to be forced to pay ransom demands—unless the most prudent of backup controls are in place.



## CONTRACTUAL LIABILITY

Contractual deadlines missed due to network security incidents. If missed, damages may not be covered by insurance.



# Cyber Incident timeline



## SECURITY CONCERN

Policyholder suspects a security concern and/or receives an alert from Coalition, and sets up an investigation call with Coalition



## ASSESSMENT

Coalition's team determines if there's sufficient reason to complete a forensics investigation.

### Indicators we look for:

- Legitimate log-ins to the email
- Password changes
- New accounts created
- Malicious email headers



## FORENSICS

Coalition Incident Response (CIR) or a 3rd party vendor completes forensics work and remediation



## RECOVERY

Coalition pays claim expenses and enables the policyholder to get back to business



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# Thank You!