

# Optimizing the Design Process, a Discussion of Design Assist and Risk Reduction

September 7, 2023



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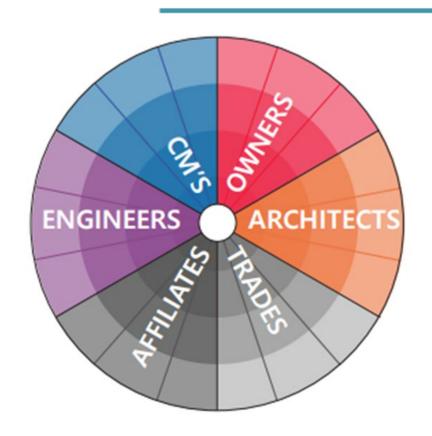
Chief Planning and Design Officer, Cleveland Metroparks

# CGENCE Alliance Owners+Architects+Engineers+Contractors

# Cogence (Latin)

"To drive together" or "Thinking that is well organized"

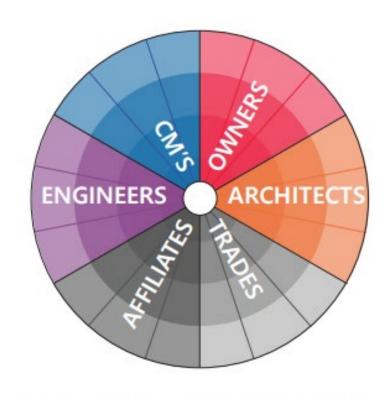
MISSION: <u>Transform</u> the design & construction industry to be more collaborative, with <u>reduced risk</u> & improved outcomes for all projects.





THE 6 DEGREES OF RISK: We all benefit when we collaboratively reduce risk.





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# 6 Degrees of Design & Construction Risk

- 1. Owners
- 2. Affiliates
- 3. CM's
- 4. Trades
- 5. Engineers
- 6. Architects

#### Risk Roundtables

#### **RISKY BUSINESS**

#### February 2019

- Discovery
- Identified risk from each of the six industry partners' perspectives and grouped them into the 10 key risks

#### **RISKY TIMES**

#### **April 2019**

- Assessment
- Ranked risks from each industry's perspective to identify key areas that contribute to higher levels of risk

#### **RISK OR KEYS TO SUCCESS**

#### **July 2019**

- Solutions
- Partners worked together to identify habits to mitigate risk to each other and to the project as a whole

60+ Industry Professionals

#### What are the Risks?

**COMMUNICATION:** Unclear, conflicting, and/or untimely delivery of information; lack of transparency; not establishing and/or observing proper channels; lack of proper documentation; hoping problems just resolve themselves.

**CONTRACTS:** Unfair, unclear, or unenforceable contract terms; inappropriate allocation of risk; not reducing material terms and/or amendments to writing.

**LEADERSHIP:** Uncertain roles/responsibilities; lack of understanding of the strategic drivers of the project; selecting the wrong team; substitution/loss of key team members; unwillingness or inability to take prompt and decisive action.

**SCHEDULE:** Compression, acceleration, and/or not properly setting up the project at inception; slippage; unrealistic goals or expectations; failure to update; not incorporating scope changes.

**BUDGET:** Failure to reconcile budget with scope/expectations; lack of alignment between costs and necessary expertise; conflicting philosophies as between first cost v. long-term operating costs; lack of transparency.

**TEAM MEMBERS:** Improperly trained or educated personnel; shortages; not retaining key personnel for duration of a project.

**CHANGES:** Re-design; untimely changes; lack of understanding of how changes impact all team members ("domino effect").

**FINANCIAL:** Pushing liability downhill and/or not sharing risk; insufficient financing; market volatility; disagreements on prediction of escalation.

**QUALITY:** Defective work; value engineering; inconsistent understanding of the level of document completeness.

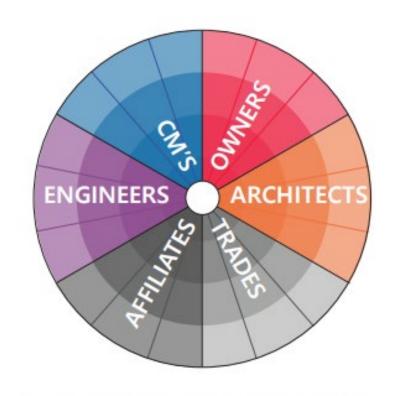
**DUE DILIGENCE:** Lack of attention to vetting the project or the team; insufficient review prior to proposal or interview submission; having a commodity, rather than value-based, mindset.

#### **RISK RANKING**

ARCHITECT	OWNERS	CM'S	TRADES	ENGINEERS	AFFILIATES	FINAL RANKED RESULTS
COMMUNICATION	BUDGET	TEAM MEMBERS	TEAM MEMBERS	COMMUNICATION	COMMUNICATION	COMMUNICATION
BUDGET	COMMUNICATION	CONTRACTS	SCHEDULE	CHANGES	LEADERSHIP	CONTRACTS
CONTRACTS	LEADERSHIP	BUDGET	COMMUNICATION	CONTRACTS	CONTRACTS	LEADERSHIP
SCHEDULE	FINANCIAL	COMMUNICATION	LEADERSHIP	SCHEDULE	DUE DILIGENCE	SCHEDULE
LEADERSHIP	QUALITY	SCHEDULE	CONTRACTS	BUDGET	SCHEDULE	BUDGET
FINANCIAL	SCHEDULE	LEADERSHIP	CHANGES	QUALITY	CHANGES	TEAM MEMBERS
TEAM MEMBERS	CONTRACTS	QUALITY	FINANCIAL	LEADERSHIP	TEAM MEMBERS	CHANGES
QUALITY	TEAM MEMBERS	FINANCIAL	QUALITY	DUE DILIGENCE	QUALITY	FINANCIAL
CHANGES	CHANGES	CHANGES	BUDGET	TEAM MEMBERS	FINANCIAL	QUALITY
DUE DILIGENCE	DUE DILIGENCE	DUE DILIGENCE	DUE DILIGENCE	FINANCIAL	BUDGET	DUE DILIGENCE

Inspire. Educate. Unite.

# 10 Greatest Risks - Aggregated



THE 6 DEGREES OF RISK: We all benefit when we collaboratively reduce risk.

- 1. Communication
- 2. Contracts
- 3. Leadership
- 4. Schedule
- 5. Budget
- 6. Team Members
- 7. Changes
- 8. Financial
- 9. Quality
- 10. Due Diligence

### MITIGATING the Greatest Risks



THE 6 DEGREES OF RISK: We all benefit when we collaboratively reduce risk.

#### **OWHO IS FAMILIAR WITH DESIGN ASSIST?**



## **OHAVE YOU USED DESIGN ASSIST?**

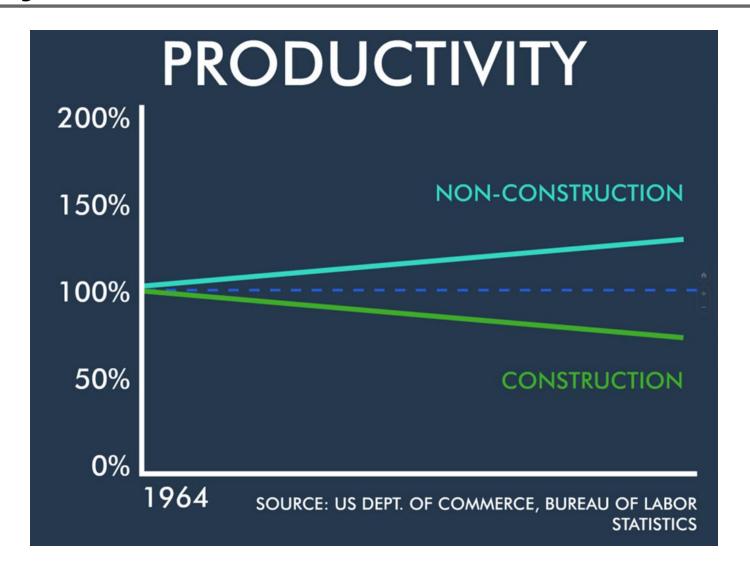


# **EXPERIENCE WITH DESIGN ASSIST FAVORABLE OR UNFAVORABLE?**





#### **Productivity – We've all Seen it**





#### **Increasing Productivity**

- AutoDesk Construction Cloud March 3, 2021
- "But this is no longer the case.
  Over the last few years,
  construction has made
  measurable improvements in its
  productivity thanks to the use of
  better technology and data."
- "To Increase Productivity, Start Improving Your Processes"

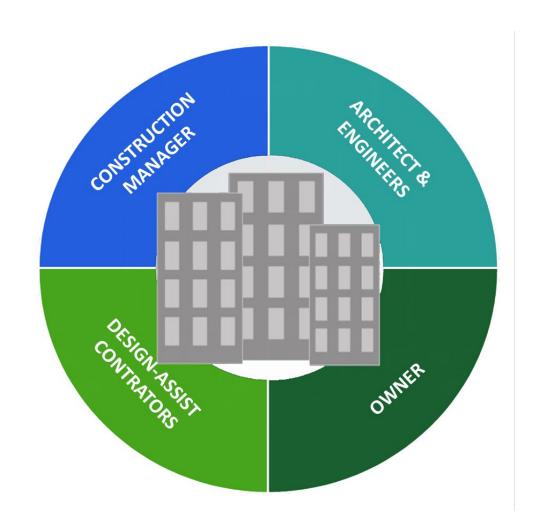
Productivity is Not a People Issue in Construction: It's a Process One

S & TOOLS By Grace Ellis 🖰 March 3, 2021 🧿 10 min read





# The Design Assist Process



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#### What is Design Assist?



COLLABORATION



**REVIEW DRAWINGS** 



**REVIEW PHASING & CONSTRUCTABILITY** 



MAJOR EQUIPMENT EARLY ACQUISITION



**VERIFY EXISTING CONDITIONS** 



**BIM COORDINATION** 



**REAL TIME COST ESTIMATING** 



**VALUE ADDED RECOMMENDATIONS** 









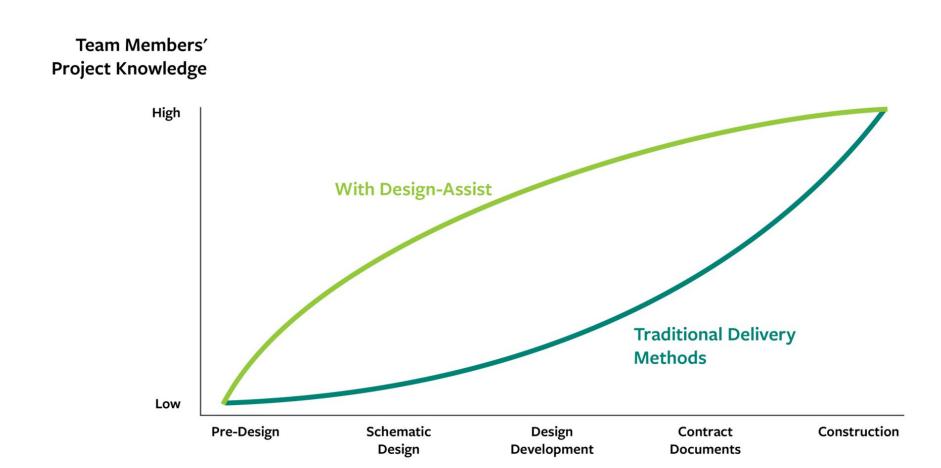


#### DA Reduces Risk for Design Team

- Budget / Schedule / Design do not Align
- Communication / Lack of Understanding Expectations
- Errors and Omissions
- Contractor Performance
- Field Conditions
- Constructability / Phasing
- VE Rework

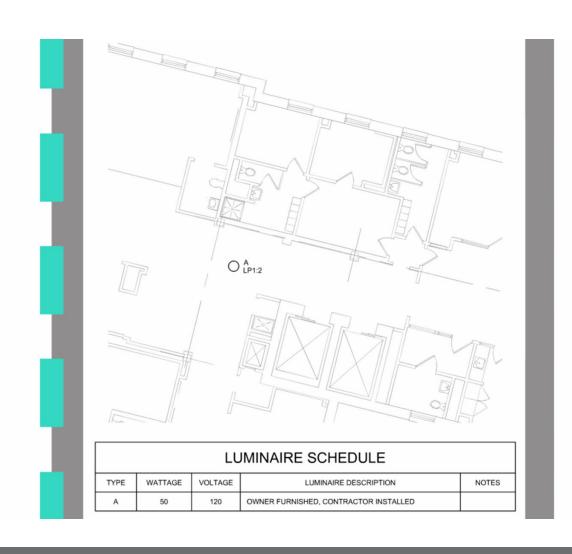


# Design Assist Knowledge



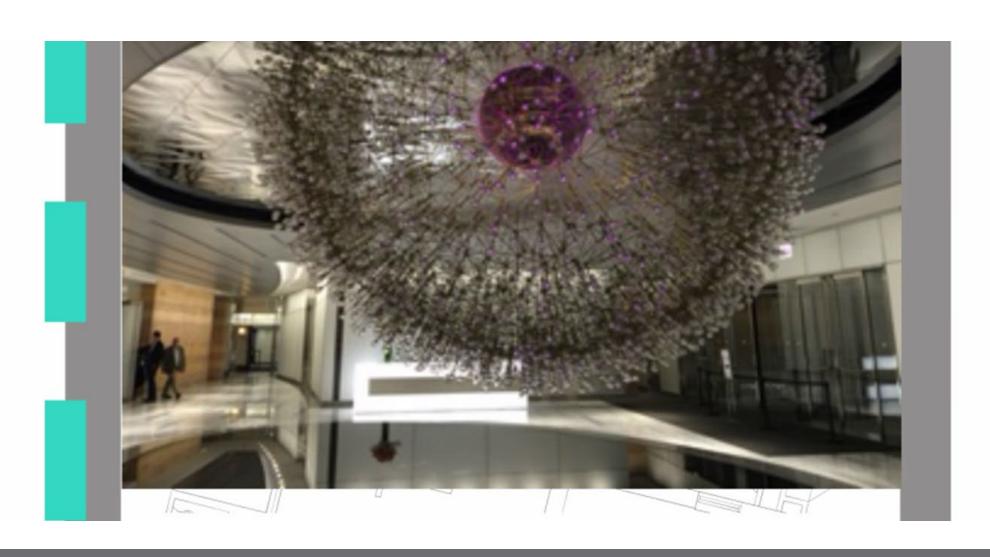


# **Example of Design Assist Knowledge**





# **Example of Design Assist Knowledge**





#### **Better Schedules**

#### **DESIGN-BID-BUILD**

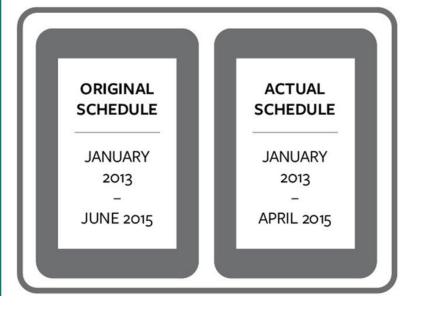


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#### **Schedule + Cost Benefits**

# **ACTUAL RESULTS**







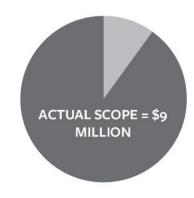




## **Cost + Scope Benefits**

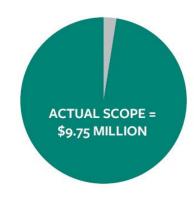
#### \$10 MILLION BUDGET INCLUDES:

TRADITIONAL	Pre-Construction	\$o	
	Risk	\$500,000	
	Errors & Omissions	\$200,000	
	Delays	\$200,000	
	<b>Existing Conditions</b>	\$100,000	
	TOTAL	\$1,000,000	



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Pre-Construction	\$250,000		
Risk	<b>\$</b> 0		
Errors & Omissions	<b>\$</b> 0		
Delays	\$0		
<b>Existing Conditions</b>	<b>\$</b> 0		
TOTAL	\$250,000		





#### Ohio Allows Design Assist on Public Projects

Available Design-Build or CM at Risk projects

Ohio Revised Code 153.501(B)

Contract documents for CM at Risk and Design-Build projects

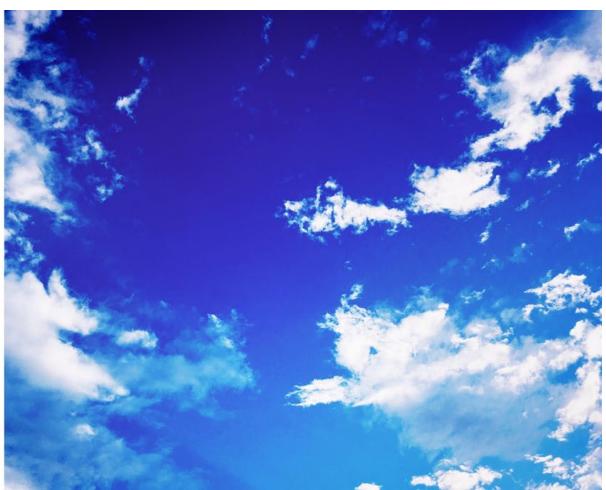
- General Conditions
- Contracting Definitions



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# At the End of Your Project?







## And Most Importantly...





#### **Driving Speed to Market**

# DRIVING SPEED TO MARKET S COST CERTAINTY CONTRACTOR ENGAGEMENT DESIGN-BID-BUILD / GC



DESIGN



#### DESIGN-BUILD COLLABORATIVE APPROACH



CONSTRUCTION



#### **Subcontractor Engagement**

#### TEAM shares overall risk

#### **Pros:**

- Design is driven by budget
- Commitment to manpower
- Opportunity for pre-fab, early clash detection, ordering materials

#### Cons:

- Limited subcontractor pool
- Schedule of resources must align
- Checks and balances



#### **On-Boarding Subcontractors**

Select subcontractors is priority to take advantage of delivery model

**RFQ process** – Provide scope criteria including bonding and insurance **Direct selecting** – Strong partner from past projects

Know the market, capabilities of subcontractors, and allocation of resources



#### **Keys to Success**

- Defining roles and responsibilities
- Creating a master schedule through design
- Use one shared design model
- Encourage field investigation
- Consistent project team through project
- Advance design for material procurement





#### **Pre-Fab & Procurement**

**Procurement:** 

Opportunity to address long lead items:

Projects with electrical gear, AHU, roofing, concrete, doors

Pre-Fab:

Off-site construction

MEP racking

Modular

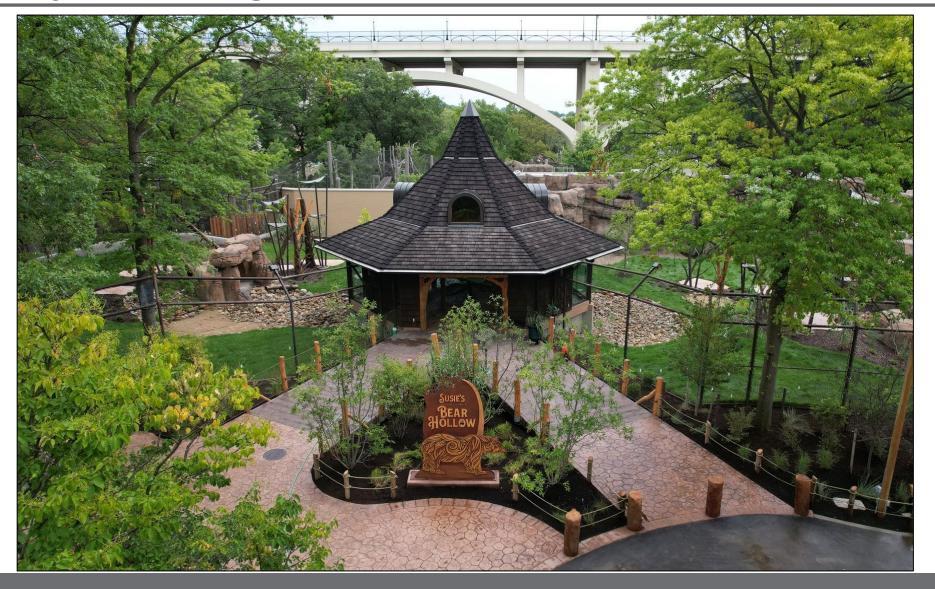
#### **Journey to Design Assist**



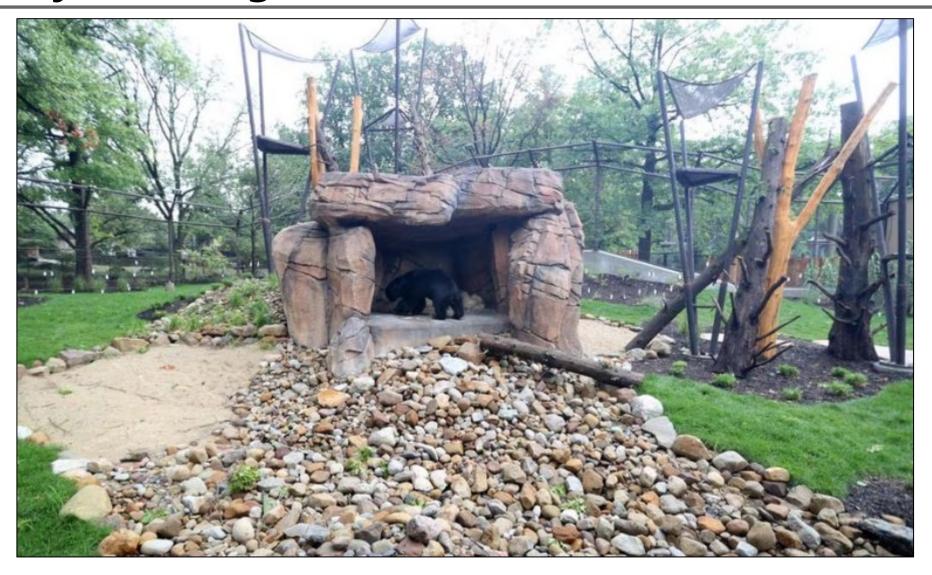






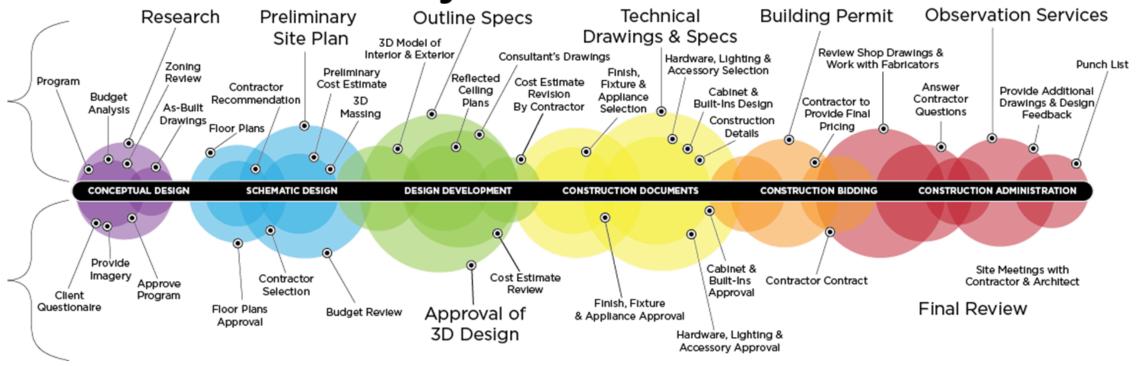


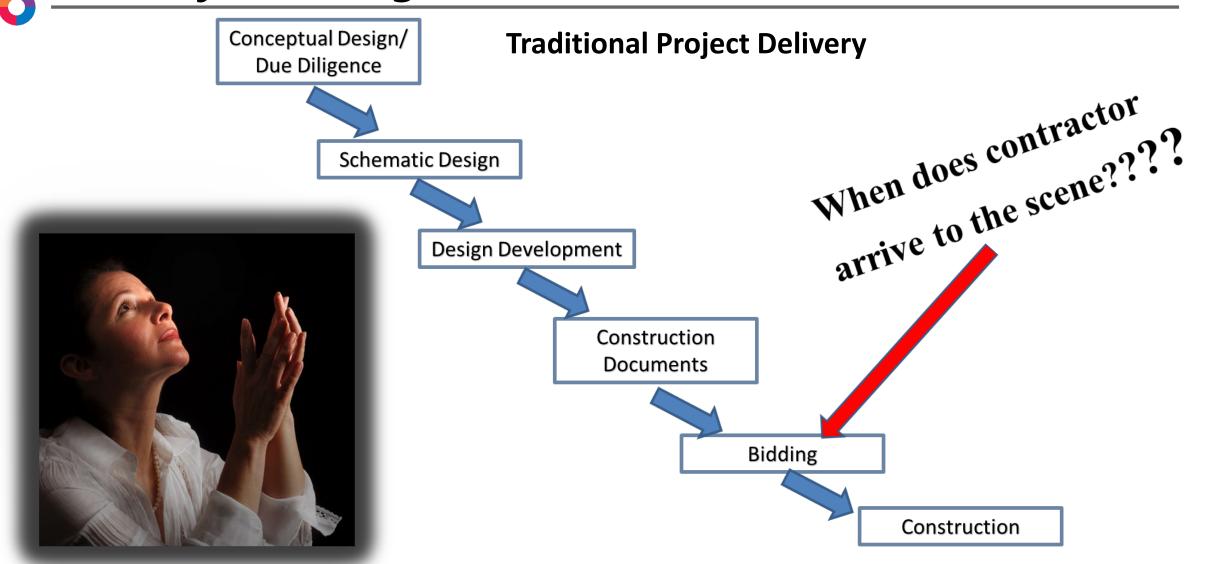
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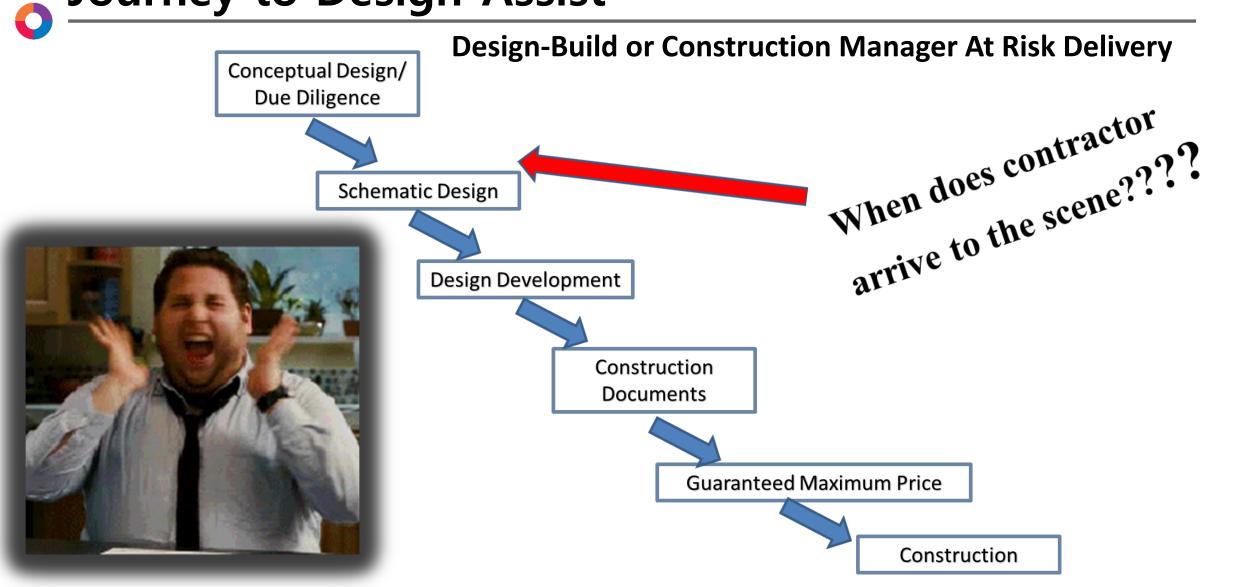


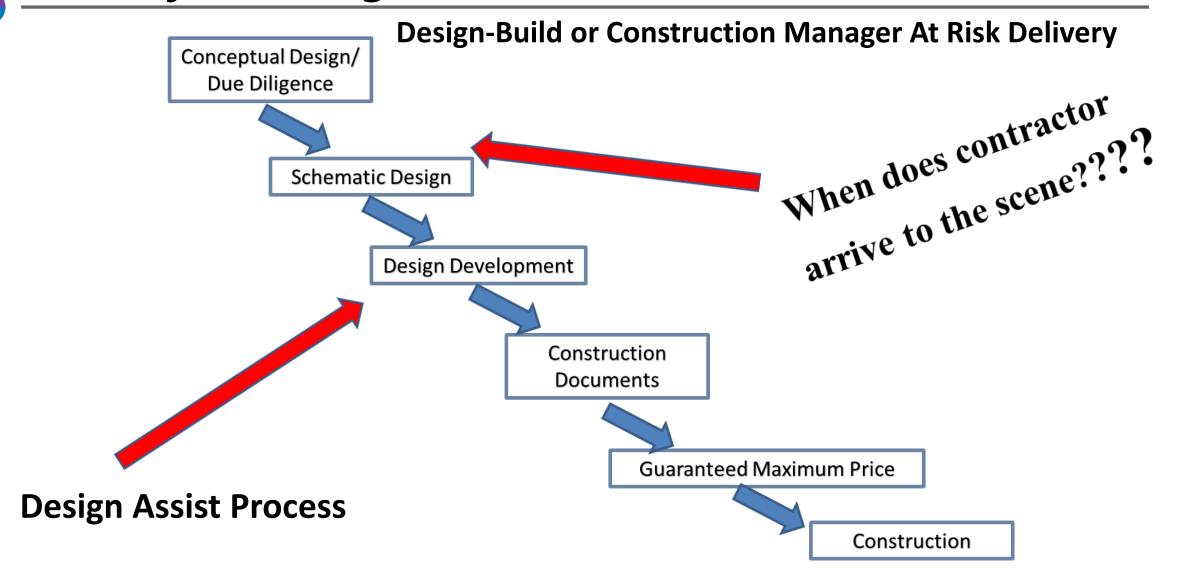


# Traditional Project Delivery Project Phases



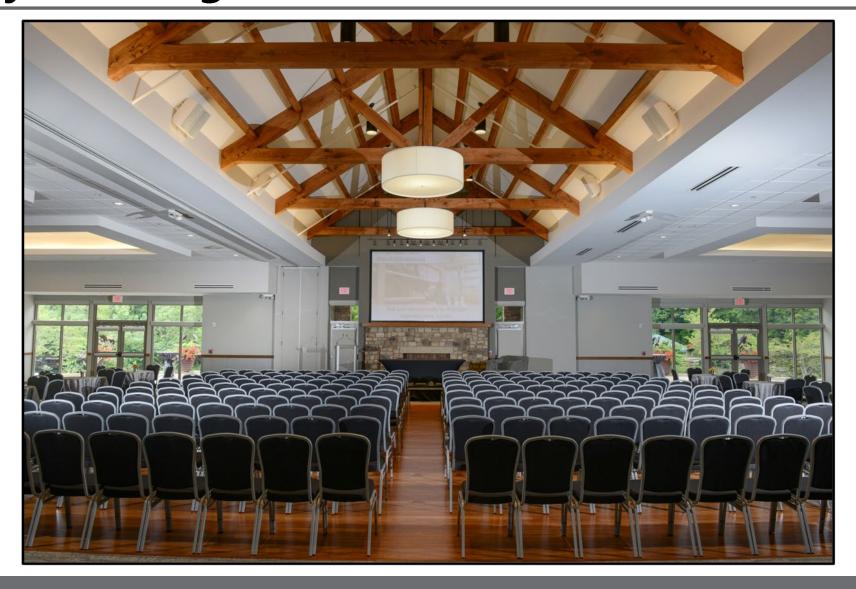










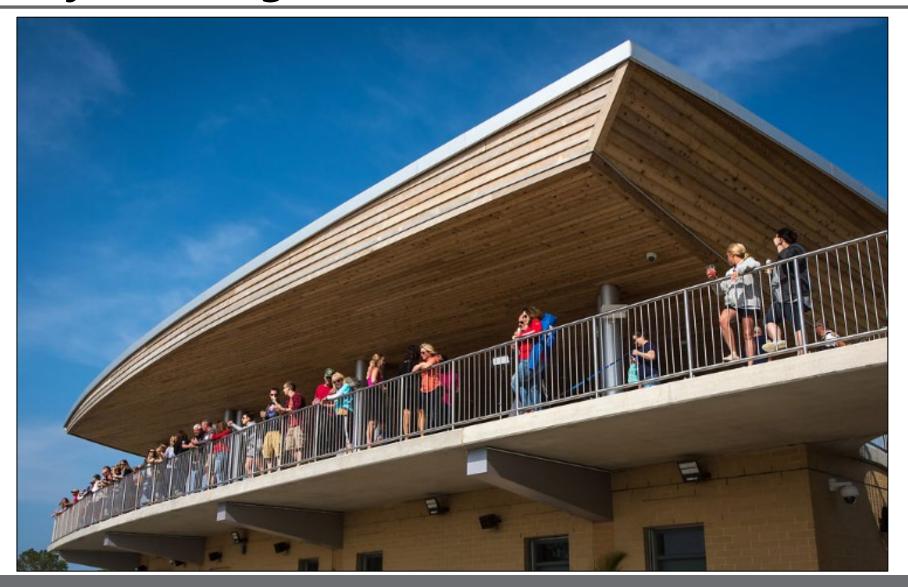


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#### **QUESTIONS and PANEL DISCUSSION**

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